



Rideshare Wrecks: Your Guide to Compensation After an Uber Accident

Being involved in a car accident can be distressing and confusing, especially if it happens while you're a passenger in an Uber. Whether you have suffered physical injuries, psychological harm, financial loss as a result of missing work, or had to fork out for medical expenses, you may be entitled to compensation.

The claims process following a passenger accident in a rideshare service like Uber, Ola and Didi (or if you are another driver affected by a rideshare accident), does not differ too much from your typical motor vehicle accident claims process. In most cases, the rideshare vehicle is covered by Compulsory Third Party (CTP) Insurance, and so if the rideshare driver is at fault, the CTP insurer for their car is usually responsible for compensating you. Even if the rideshare driver isn't at fault, you are still considered an innocent third party and your compensation is not affected, it just means any claim will be filed with the CTP insurer of the at-fault vehicle. If you are unsure who the insurer is, a lawyer or the Compulsory Third Party Regulator can help you identify it using the car registration details. If the driver who caused the accident is unknown, unregistered or uninsured, you may still be able to claim through the Nominal Defendant. For more information about making a claim with the Nominal Defendant, refer to our earlier [blog](#)

In addition to lodging a claim with the relevant CTP insurer, Uber (and other rideshare service

providers) have 'in-app' features to report safety concerns and accidents. It is important that you also report the accident to the rideshare service as this should trigger their internal processes and insurance notifications. Each rideshare service will have their own terms of insurance coverage for drivers and/or passengers injured in an accident.

It is also advisable to report the accident to the police as soon as possible, and of course, seek medical attention as soon as possible, even if your injuries seem minor.

While it is possible to lodge a claim yourself, consulting a personal injury lawyer, especially for more complex or serious claims, can make a big difference. At Andersons we can guide you through the claims process and advise as to your rights and entitlements as a result of the injuries sustained

Contact our team at Andersons Solicitors a free initial 30-minute consultation to ensure you maximise your entitlement to compensation.