



Injured on an E-Scooter or E-Bike? Here's what you need to know

E-scooters and e-bikes are popping up everywhere in Adelaide, especially around the CBD and nearby suburbs. They are a quick and eco-friendly way to get around, but with all that extra traffic on the roads, accidents are becoming more common. If you have been injured while riding an e-scooter, here is what you need to know about your rights, how to lodge a claim, and how a lawyer can help.

What to Do Immediately After an Accident?

If you're injured while riding an e-scooter, or e-bike:

Seek medical attention: Immediately, even for minor injuries;

Report the incident: To police if another vehicle or person was involved;

Document everything: Take photos of the scene, your injuries, and any damage;

Get witness details: If people are around and rendering you assistance, ask them to give you their details;

Notify the scooter company: If using a rental scooter or e-bike, it is important to notify the company as soon as is reasonably possible; and,

Keep records: It is important that you keep records of the medical treatment received, expenses you have paid as a result of the accident, and any time off work.

Lodging a Personal Injury Claim

Depending on the circumstances, you may be eligible to lodge a **personal injury claim** under one of the following:

CTP (Compulsory Third Party) Claim

If a **motor vehicle** was involved and **another driver was at fault**, you may lodge a CTP claim against their insurer.

You must lodge the claim within **6 months** of the accident.

Compensation may include medical costs, lost income, and pain and suffering.

Public Liability Claim

If your injury was caused by **unsafe infrastructure** (e.g. potholes, poor signage), you may have a claim against the **local council or property owner**.

These claims can be complex and require evidence of negligence.

Product Liability Claim

If the scooter or e-bike malfunctioned (e.g. brake failure), you may be able to claim against the **manufacturer or rental company**.

How a Lawyer Can Help

Navigating a personal injury claim can be difficult and legally complex when it involves a straightforward accident setting. Claims involving e-scooters and e-bikes take this legal complexity to a whole new level and are not straight forward.

A lawyer can assist by:

Assessing your eligibility for different types of claims;

Gathering evidence and medical reports;

Negotiate with insurers for fair compensation;

Represent you in Court if necessary; and,

Ensure deadlines are met to avoid losing your right to claim.

Andersons Solicitors offer **free initial consultations** and can guide you through the process with a client-first approach. Our team of experienced personal injury lawyers understand the unique challenges of navigating a personal injury claim and are here to help when you need it.