

Injured on an E-Scooter or E-Bike? Here's what you need to know

E-scooters and e-bikes are popping up everywhere in Adelaide, especially around the CBD and nearby suburbs. They are a quick and eco-friendly way to get around, but with all that extra traffic on the roads, accidents are becoming more common. If you have been injured while riding an e-scooter, here is what you need to know about your rights, how to lodge a claim, and how a lawyer can help.

What to Do Immediately After an Accident?

If you're injured while riding an e-scooter, or e-bike:

Seek medical attention: Immediately, even for minor injuries;

Report the incident: To police if another vehicle or person was involved;

Document everything: Take photos of the scene, your injuries, and any damage;

Get witness details: If people are around and rendering you assistance, ask them to give you their details;

Notify the scooter company: If using a rental scooter or e-bike, it is important to notify the company as soon as is reasonably possible; and,

Keep records: It is important that you keep records of the medical treatment received, expenses you have paid as a result of the accident, and any time off work.

Lodging a Personal Injury Claim

Depending on the circumstances, you may be eligible to lodge a **personal injury claim** under one of the following:

CTP (Compulsory Third Party) Claim

If a **motor vehicle** was involved and **another driver was at fault**, you may lodge a CTP claim against their insurer.

You must lodge the claim within **6 months** of the accident.

Compensation may include medical costs, lost income, and pain and suffering.

Public Liability Claim

If your injury was caused by **unsafe infrastructure** (e.g. potholes, poor signage), you may have a claim against the **local council or property owner**.

These claims can be complex and require evidence of negligence.

Product Liability Claim

If the scooter or e-bike malfunctioned (e.g. brake failure), you may be able to claim against the **manufacturer or rental company**.

How a Lawyer Can Help

Navigating a personal injury claim can be difficult and legally complex when it involves a straightforward accident setting. Claims involving e-scooters and e-bikes take this legal complexity to a whole new level and are not straight forward.

A lawyer can assist by:

Assessing your eligibility for different types of claims;

Gathering evidence and medical reports;

Negotiate with insurers for fair compensation;

Represent you in Court if necessary; and,

Ensure deadlines are met to avoid losing your right to claim.

Andersons Solicitors offer **free initial consultations** and can guide you through the process with a client-first approach. Our team of experienced personal injury lawyers understand the unique challenges of navigating a personal injury claim and are here to help when you need it.

The information in this article is general in nature and was accurate at the time of publication. Laws and circumstances can change. For advice specific to your situation, please seek professional legal advice.