

Injured in a Car Accident? A Guide to Claiming Compensation

How to make a claim for compensation after a car accident

If you've been injured in a car accident and the other driver was at fault, you can claim compensation for your injuries and losses.

Compulsory Third Party (CTP) insurance provides compensation for injuries for road users including drivers, passengers, motorcyclists, scooter riders, pedestrians and cyclists.

These are the steps you should take to start your claim:

Obtain details of the at-fault driver

This includes their full name and the registration details of their car.

This is important information that you will need to work out which CTP insurer will be handling your claim.

Report the accident to police

Remember to advise the police that you were injured in the accident.

Visit your doctor

It is helpful to have a record of the accident with your doctor. Advise your doctor of any injuries you have suffered.

Ask your doctor to complete a CTP Insurance Claims Medical Certificate. This will need to be lodged with your Injury Claim Form. The medical certificate can be accessed **here**.

Lodge an Injury Claim Form within 6 months of the accident

The claim form can be accessed **here**.

You can lodge the claim form electronically or download a PDF version to complete.

Include a copy of your driver's licence and a copy of the medical certificate completed by your doctor when lodging the claim form.

Undertake a CTP insurer search

This search will tell you which CTP insurer to send your claim form to. You can undertake the search **here**.
These will be receipts and invoices for any medical treatment you have as a result of your injuries.

This includes receipts for visiting your doctor, physiotherapist, or buying medications.

Keep a record of your time off work

You can claim for your time off work from the CTP insurer.

Keep a record of help provided to you by family members

This is for help with your usual domestic tasks including cleaning and gardening or help with personal care tasks such as showering and dressing.

Visit a Lawyer

The claim process can be complex and time-consuming. It is important to obtain advice from a lawyer early to ensure you maximise your entitlements and that you are adequately compensated for your injuries and losses.

At Andersons, we offer a free 30-minute first interview to discuss your claim and provide advice. Contact our experienced team of personal injury lawyers to book your first free interview **here**.

The information in this article is general in nature and was accurate at the time of publication. Laws and circumstances can change. For advice specific to your situation, please seek professional legal advice.